



# Separated parent's policy

At Jumping Jacks Day Nursery, our sole aim is to promote the best interests of the child, working in partnership with all parents unless otherwise directed by a court order. Upon receipt of any court order restricting access to a parent, the Nursery retains the right to consult the Local Authority before taking immediate action. The Nursery is only obliged to comply with an order if it is properly notified and has received a copy for its files. In the event that the Nursery is not informed of the existence of such an order, neither parent will have rights superior to the other.

Parents are encouraged to resolve contact issues without involving the Nursery directly. The interest of the child will always be paramount when deciding whether to accommodate a request from an estranged parent.

## Change in Parental Responsibility

It is the responsibility of the parents to inform Nursery when there is a change in family circumstances. The Nursery needs to be kept up to date with contact details, arrangements for collecting the children and emergencies.

We encourage parents to tell us at an early stage if there is a change in family circumstances.

Whenever possible, staff will be informed of such changes so that suitable support can be offered. We will, however, recognise the sensitivity of some situations and maintain the level of confidentiality requested by parents as far as possible.

We will maintain our open-door policy with all parents and the Room Leader will be available (by appointment please) to discuss any issues.

In extreme circumstances if there is a belief that a possible abduction of the child may occur, or if the parent is disruptive, the police should be notified immediately.

**Signed on behalf of the nursery**

Jamielee Litherland